WORD OF MOUTH

THE RED HOUSE DENTAL PRACTICE NEWSLETTER WHE RED



Online booking



Following further practice investment, it is now possible to book your routine Dental check-up and Hygienist visit online.

The process is simple and takes less than a minute. We email you a unique link to our online booking platform, from which you can choose a date and time that suits you. Once it is picked up by our team, you will receive a confirmation email and you are all set for your next visit.

You can still book in person or over the phone as before. Please do feel free to ask the reception team to book your recall if you prefer.





Continuing the ethos of practice investment, we now also offer Guided Biofilm Therapy, a treatment protocol devised and used by leading gum specialists throughout the world.

This more effective and minimally invasive therapy is now the gold standard for treatment of gum disease.

Guided Biofilm Therapy now better treats gum disease by targeting disease causing bacteria by using a dye to identify it then a warm water flushing system called 'Airflow' with a bactericidal powder to remove and kill the plaque biofilm in your mouth and prolong the time it takes to grow back.



The airflow system also easily and gently removes unsightly stains that may be caused by tea, coffee, smoking and dietary factors leaving your teeth looking whiter, polished and feeling super smooth.

The ultrasonic scaler that the system uses is incredibly gentle and effortlessly removes tartar from your teeth without sensitivity.

The whole system has been designed for comfort and uses water heated to prevent tooth sensitivity.

You'll find it comfortable, efficient and will see the results for yourself!



Patient Wi-Fi available at the Red House

Username: Patient WiFi Password: dentures



Practice Investments

3Shape Trios 3 Intra-oral scanner

The practice has continued on its *digital journey* and invested in an intraoral scanner. The huge advantage of this is that it allows digital scans of your teeth to be taken to aid the labs in fabrication of crowns, bridges, mouthguards and snoring appliances. It will also be an essential tool for Bryony when planning Invisalign orthodontic care.

The results we have had back from it are phenomenal. It has already proven to be a worthwhile investment in enhancing your dental care and treatment.



Reminders

Please let the team know if you need to update your address, email or phone number. This will allow our computer system to send out reminders to your preferred method.



If you are a Denplan member, please also inform them directly too.

Please do also let us know if you prefer not to get a reminder.

Cold sore & Dental treatment

We recommend that you wait until your cold sore has gone before attending an appointment.



Cold sores are infectious and the virus can be passed to other people, including your dental team, by close contact.

Not only is there a risk of spreading the cold sore, your lips may be sore and dry and may crack and bleed during treatment.

If you do get a cold sore and you have an appointment, please give us a call with as much notice as possible. We will reschedule your appointment.

Emergency Out of Hours Care

The Red House provides an emergency out of hours care for Private and Denplan patients on evenings, weekends and bank holidays, on a rota with 6 further local practice. (£180.00 call out fee privately, £20.00 excess only to Denplan patients). Should an emergency occur just contact our practice phone, and follow the instructions on the answer phone message.

Please keep your mobiles on silent

Please have respect for fellow patients by keeping your phones on silent whilst in the practice.

Not only can ringing phones be a disruption to other patients, if and when they go off in the surgery, they can disrupt the flow of treatment and ultimately compromise your dental care.

