

# WORD OF MOUTH

THE RED HOUSE DENTAL PRACTICE NEWSLETTER



## Emergency Out of Hours Care



The Red House provides “Emergency Out of Hours” care for Private and Denplan patients on evenings, weekends and bank holidays, on a rota with 6 further local practice.

There is a £180.00 call out fee privately; for those with Denplan Supplementary Insurance there is just an excess of £20.00. Should an emergency occur just contact the practice by phone, and follow the instructions on the answer phone message.



CERTIFIED PRACTICE

Continuing the ethos of practice investment, we now also offer **Guided Biofilm Therapy**, a treatment protocol devised and used by leading gum specialists throughout the world.

This more effective and minimally invasive therapy is now the gold standard for treatment of gum disease.

Guided Biofilm Therapy now better treats gum disease by targeting disease causing bacteria by using a dye to identify it then a warm water flushing system called ‘Airflow’ with a bactericidal powder to remove and kill the plaque biofilm in your mouth and prolong the time it takes to grow back.

The airflow system also easily and gently removes unsightly stains that may be caused by tea, coffee, smoking and dietary factors leaving your teeth looking whiter, polished and feeling super smooth.

The ultrasonic scaler that the system uses is incredibly gentle and effortlessly removes tartar from your teeth without sensitivity.



The whole system has been designed for comfort and uses water heated to prevent tooth sensitivity.

You’ll find it comfortable, efficient and will see the results for yourself!



AFTER GBT

## Failed attendance



Between November 2023 to April 2024, we had 78 appointments not attended. Please remember to give us over at least 1 working days’ notice if you need to cancel so that we can ensure we can get another patient into your appointment. If appointments are not attended or cancelled with less than 1 working days’ notice we regret that a fee for session may be charged.

PTO>>

## Practice Investments

### **3Shape Trios 3 Intra-oral scanner**

The practice has continued on its *digital journey* and invested in an intra-oral scanner. The huge advantage of this is that it allows digital scans of your teeth to be taken to aid the labs in fabrication of crowns, bridges, mouthguards and snoring appliances. It will also be an essential tool for Bryony when planning Invisalign orthodontic care.

The results we have had back from it are phenomenal. It has already proven to be a worthwhile investment in enhancing your dental care and treatment.



## Reminders

Please let the team know if you need to update your address, email or phone number. This will allow our computer system to send out reminders to your preferred method.

**If you are a Denplan member, please also inform them directly too.**

Please do also let us know if you prefer not to get a reminder.



## Online booking



Following further practice investment, it is now possible to book your routine Dental check-up and Hygienist visit online.

The process is simple and takes less than a minute. We email you a unique link to our online booking platform, from which you can choose a date and time that suits you. Once it is picked up by our team, you will receive a confirmation email and you are all set for your next visit.

You can still book in person or over the phone as before. Please do feel free to ask the reception team to book your recall if you prefer.



## Do you or your partner suffer from Snoring?

Snoring is caused by a partial closure of the airway during sleep, due to the relaxation of the lower jaw and neck muscles. This, in turn, causes the soft tissues in your airway to vibrate, creating the snoring sound.

The good news is that we can offer a practical solution to the problem - **Sleepwell**, the most clinically proven device for resolving snoring.

The device, which is worn just for sleep, holds the lower jaw in its normal position, thereby stopping the snoring sound from occurring. For further information ask a member of the team.



## Patient Wi-Fi



Username: Patient WiFi Password: dentures